

### FEEBAK PRICE SHEET

Item	Description	Price (in USD)
<b>FB-ONBEC</b> One Time	<p>This service package is required for all new customers onboarding with Feebak surveys solution in their PureCloud organization.</p> <p>The package includes technical configurations on customer PureCloud organization and a comprehensive training package for feebak admins and survey admins.</p> <p>This is a mandatory package and should be ordered for every feebak onboarding.</p>	\$2,500
<b>FB-ANPPO</b> License Type: Named Annual Contract Pre-Pay  1-99 Agents	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on named user assignment. Customer should sign an Annual Contract and pay the license cost for a year in advance.</p> <p>Contract Renewal should be done 15 days prior of subscription expiry for continued services.</p> <p>Use this line item if number of named agent seats are in the range from 1 to 99.</p>	\$15
<b>FB-ANPPO-C</b> License Type: Concurrent Annual Contract Pre-Pay  1-99 Agents	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on concurrent usage. Customer should sign an Annual Contract and pay the license cost for a year in advance.</p> <p>Contract Renewal should be done 15 days prior of subscription expiry for continued services.</p> <p>Use this line item if number of concurrent agent seats are in the range from 1 to 99.</p>	\$20
<b>FB-ANMMO</b> License Type: Named Annual Contract Month to Month  1-99 Agents	<p>This user license is required for every named agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on named user assignment. Customer should sign an Annual Contract and pre-pay the monthly license cost within 7th day of every month for continued access.</p> <p>Contract Renewal should be done 15 days prior of subscription expiry for continued services.</p> <p>Use this line item if number of named agents are in the range from 1 to 99.</p>	\$16
<b>FB-ANMMO-C</b> License Type: Concurrent	<p>This user license is required for every named agent in customer's PureCloud organization for whom end call survey shall be enabled.</p>	\$21



Annual Contract Month to Month	Usage of this license is based on concurrent usage. Customer should sign an Annual Contract and pre-pay the monthly license cost within 7th day of every month for continued access. Contract Renewal should be done 15 days prior of subscription expiry for continued services. Use this line item if number of concurrent agents are in the range from 1 to 99.	
1-99 Agents		
<b>FB-NCMM0</b> License Type: Named Month to Month	This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on named user assignment. Customer should pre-pay the monthly license cost within 7th day of every month for continued access. Use this line item if number of named agents are in the range from 1 to 99.	
1-99 Agents		\$17
<b>FB-NCMM0-C</b> License Type: Concurrent Month to Month	This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on concurrent usage. Customer should pre-pay the monthly license cost within 7th day of every month for continued access. Use this line item if number of concurrent agents are in the range from 1 to 99.	
1-99 Agents		\$22
<b>FB-ANPP1</b> License Type: Named Annual Contract Pre-Pay	This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on named user assignment. Customer should sign an Annual Contract and pay the license cost for a year in advance. Contract Renewal should be done 15 days prior of subscription expiry for continued services. Use this line item if number of named agent seats are in the range from 100 to 249.	
100-249 Agents		\$11
<b>FB-ANPP1-C</b> License Type: Concurrent Annual Contract Pre-Pay	This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on concurrent usage. Customer should sign an Annual Contract and pay the license cost for a year in advance. Contract Renewal should be done 15 days prior of subscription expiry for continued services. Use this line item if number of concurrent agent seats are in the range from 100 to 249.	
100-249 Agents		\$15
<b>FB-ANMM1</b> License Type: Named Annual Contract Month to Month	This user license is required for every named agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on named user assignment. Customer should sign an Annual Contract and pre-pay the	
		\$12



100-249 Agents	<p>monthly license cost within 7th day of every month for continued access.</p> <p>Contract Renewal should be done 15 days prior of subscription expiry for continued services.</p> <p>Use this line item if number of named agents are in the range from 100 to 249.</p>	
<p><b>FB-ANMM1-C</b></p> <p>License Type: Concurrent</p> <p>Annual Contract Month to Month</p>	<p>This user license is required for every named agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on concurrent usage.</p> <p>Customer should sign an Annual Contract and pre-pay the monthly license cost within 7th day of every month for continued access.</p> <p>Contract Renewal should be done 15 days prior of subscription expiry for continued services.</p> <p>Use this line item if number of concurrent agents are in the range from 100 to 249.</p>	
100-249 Agents		\$16
<p><b>FB-NCMM1</b></p> <p>License Type: Named</p> <p>Month to Month</p>	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on named user assignment.</p> <p>Customer should pre-pay the monthly license cost within 7th day of every month for continued access.</p> <p>Use this line item if number of named agents are in the range from 100 to 249.</p>	
100-249 Agents		\$13
<p><b>FB-NCMM1-C</b></p> <p>License Type: Concurrent</p> <p>Month to Month</p>	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on concurrent user assignment.</p> <p>Customer should pre-pay the monthly license cost within 7th day of every month for continued access.</p> <p>Use this line item if number of concurrent agents are in the range from 100 to 249.</p>	
100-249 Agents		\$17
<p><b>FB-ANPP2</b></p> <p>License Type: Named</p> <p>Annual Contract Pre-Pay</p>	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on named user assignment.</p> <p>Customer should sign an Annual Contract and pay the license cost for a year in advance.</p> <p>Contract Renewal should be done 15 days prior of subscription expiry for continued services.</p> <p>Use this line item if number of named agent seats are in the range above 250</p>	
250+ Agents		\$7
<p><b>FB-ANPP2-C</b></p> <p>License Type: Concurrent</p> <p>Annual Contract Pre-Pay</p>	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled.</p> <p>Usage of this license is based on concurrent usage.</p> <p>Customer should sign an Annual Contract and pay the license cost for a year in advance.</p> <p>Contract Renewal should be done 15 days prior of subscription</p>	
250+ Agents		\$10



	<p>expiry for continued services. Use this line item if number of concurrent agent seats are in the range above 250.</p>	
<p><b>FB-ANMM2</b> License Type: Named Annual Contract Month to Month</p>	<p>This user license is required for every named agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on named user assignment. Customer should sign an Annual Contract and pre-pay the monthly license cost within 7th day of every month for continued access. Contract Renewal should be done 15 days prior of subscription expiry for continued services. Use this line item if number of named agents are in the range above 250.</p>	\$8
<p><b>FB-ANMM2-C</b> License Type: Concurrent Annual Contract Month to Month</p>	<p>This user license is required for every named agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on concurrent usage. Customer should sign an Annual Contract and pre-pay the monthly license cost within 7th day of every month for continued access. Contract Renewal should be done 15 days prior of subscription expiry for continued services. Use this line item if number of concurrent agents are in the range above 250.</p>	\$11
<p><b>FB-NCMM2</b> License Type: Named Month to Month</p>	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on named user assignment. Customer should pre-pay the monthly license cost within 7th day of every month for continued access. Use this line item if number of named agents are in the range above 250.</p>	\$9
<p><b>FB-NCMM2-C</b> License Type: Concurrent Month to Month</p>	<p>This user license is required for every agent in customer's PureCloud organization for whom end call survey shall be enabled. Usage of this license is based on concurrent usage. Customer should pre-pay the monthly license cost within 7th day of every month for continued access. Use this line item if number of concurrent agents are in the range above 250.</p>	\$12